

Appendix 3

Name	Comment/Feedback
Anon	I think this is an excellent idea. It gives the public reassurance and some scope for reporting poor behaviour such as refusing to take an assistance dog when there is no evidence that the driver has a medical reason not to take the dog etc. I would gladly see it implemented in Eastbourne.
Alan Harffey	Re point 6: Private hire drivers should be permitted to pick up/drop off pre-booked customers on the taxi ranks outside Sainsburys Ashford Rd, Waitrose Church St, Hyde Gardens and Bolton Rd otherwise we will have to use unsafe areas and double yellow lines in contravention of Point 56.
Ray Blakebrough	I agree with the principals of the scheme and think it will enhance the professionalism and duty of care of these companies and their drivers. I do not agree with the parts that are subjective, these are open to interpretation with a risk of inconsistent application of a given category.
Roland Groves	I support the introduction of the penalty point scheme in principle however I would like to make the following comments on several of the items: Number 4 - That amounts to fraud and is illegal therefore the number of points awarded should rise to 12. Number 51 - This should be removed. It is not a legal requirement and most new cars don't have a spare wheel any more. Number 56 - Sometimes you have to wait for your pick up on a double yellow. This is already enforced by ESCC. Number 57 - This is illegal and therefore the number of points awarded should rise to 12.